



Information Governance Team

Postal Address:
Coventry City Council
PO Box 7097
Coventry
CV6 9SL

www.coventry.gov.uk

E mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

12 May 2025

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: FOI704810177**

Thank you for your request for information relating to homelessness applicants.

You have requested the following information:

1. The total number of homelessness applicants who approached the council to join the housing register, in 2022/23, 2023/24, and 2024/25.

Everyone who is owed a homelessness duty following a homelessness application is also registered on Coventry Homefinder or they may already have a live application.

The number of households who were assessed as homeless and owed the various duties is published on the MHCLG website:

[https://www.gov.uk/government/statistical data sets/live tables on homelessness](https://www.gov.uk/government/statistical-data-sets/live-tables-on-homelessness)

We are therefore not required to disclose the information as per Section 21 of the Act.

Please note, data has already been published for 2022/23, 2023/24 and the first three quarters of 2024/25. The data for the final quarter of 2024/25 will be published in due course usually around the end of June.

2. The total number of homelessness approaches involving the applicant fleeing domestic abuse, in 2022/23, 2023/24, and 2024/25.

Please refer to Question 1.

3. The number of homelessness applicants (for any reason) on the social housing register who were placed in each of your housing allocation bands (eg. Band A, Band B, Band C, etc), in 2022/23, 2023/24, and 2024/25. Please also include the number who were not accepted onto the housing register.

The full Coventry Homefinder Policy, including details of the Bands, can be found on the Council website here:

<https://www.coventry.gov.uk/housing/1/coventry-homefinder-policy-autumn-2021>

It is not possible to give a total number of homeless applicants placed in each band over a 12 month period, as a single household may be placed in several different Bands at different times throughout their homelessness application, based on the specific stage they are at/the duty they are under. All households owed a homelessness duty were accepted on to the Homefinder register.

4. The number of homelessness applicants on the social housing register, who are fleeing domestic abuse, who were placed in each of your housing allocation bands (eg. Band A, Band B, Band C, etc), in 2022/23, 2023/24, and 2024/25. Please also include the number who were not accepted onto the housing register.

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. The homelessness application cases are in a separate IT module to the Homefinder register applications and the reason for homelessness is not recorded in the Homefinder records, just the homelessness duty, as that is the only information required to determine the appropriate banding. All households owed a homelessness duty were accepted on to the Homefinder register.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance